

From: Leo Energy Service serviceline@leoenergy.lu
Subject: Re: Buy electric
Date: 17 March 2020 at 11.30
To: nielsulrikreinwald@gmail.com

LS

Dear Mr. Reinwald,

we acknowledge receipt of your e-mail from 07.03.2020 and we inform you that LEO s.a. is the main supplier for the city of Luxembourg and can't supply outside the border of Luxembourg.

For further information or practical advice, please contact our Serviceline (Mon-Fri: 08h00-20h00, Sa: 09h00-18h00) on the toll free number 8006-4848 and on (+352) 2639-4848, if you are calling from abroad, or by e-mail serviceline@leoenergy.lu.

We are pleased to welcome you in our Customer Service Center at:

- enoshop Bertrange Shopping Center La Belle Etoile (Mon-Fri: 09h00-20h00, Sat: 09h00-18h00)
- enoshop Ingeldorf Cactus Ingeldorf (Mon-Fri: 09h00-20h00, Sat: 09h00-18h00)
- enoshop Luxembourg-City 9, bd Roosevelt (Mon-Fri: 08h00-18h00)
- enoshop Esch/Alzette 2, Domaine Schlassgoard (Mon-Fri: 08h00-17h30)

Yours sincerely,

Leo S.A.
Serviceline

T 8006-4848

T (+352) 2639-4848

F (+352) 26 20 24 24

M serviceline@leoenergy.lu

9, boulevard Roosevelt

L-2450 Luxembourg

Adresse postale: BP 371, L-2013 Luxembourg

www.leoenergy.lu

----- Original E-Mail -----

From: Niels Ulrik Reinwald <nielsulrikreinwald@gmail.com>

To: Leo Energy Service <serviceline@leoenergy.lu>

Date: Mar 7, 2020, 10:41:59 PM

Subject: Re: Buy electric

l'entreprise Leo Energy,
serviceline@leoenergy.lu

My new address is:

Skolebakken 22
6430 Nordborg
DENMARK

Meter number: Nr. 49038043

Present meter reading: 25543

Happy to become a new customer. Billing can be done pr. day, week, month or whenever and payment by debit card Mastercard if perfectly fine.

Merci beaucoup

Saluti
Signore
Niels Ulrik Reinwald
Cell phone: +45 50188669

On 7 Mar 2020, at 14.52, Leo Energy Service <serviceline@leoenergy.lu> wrote:

Dear Mr.Reinwald,

Thank you for your e-mail of 27.02.2020, we are pleased to inform you that for your move in we need following information:

- the new consumption address
- the meter number of your new address
- the meter reading of your new consumption address on the move in date,
- the move in date
- the actual address of your home.

Your energy contract can either be sent to you per postal order or by e-mail and would like to invite you send us by return the signed contract as soon as possible to be able to send you the start of supply confirmation of your new address.

Please communicate us eventually the name, a phone number and / or e-mail address of your predecessor or of the owner.

For further information or practical advice, please contact our Serviceline (Mon-Fri: 08h00-20h00, Sa: 09h00-18h00) on the toll free number 8006-4848 and on (+352) 2639-4848, if you are calling from abroad, or by e-mail serviceline@leoenergy.lu.

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Yours sincerely,

Leo S.A.
Serviceline

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M serviceline@leoenergy.lu
.....

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L-2450 Luxembourg
Adresse postale: BP 371,L-2013 Luxembourg
www.leoenergy.lu

----- Original E-Mail -----
From: no-reply@enovos.lu
To: serviceline@leoenergy.lu
Date: Feb 27, 2020, 4:34:48 PM
Subject: Buy electric



Prénom :Niels Ulrik

Nom : Reinwald

Email : nielsulrikreinwald@gmail.com

Sujet : Buy electric

Message : Please send me a price per kWh and a contract. I understand citizens can buy electric cross border since I read EU Directive below. Thank you so much Niels Ulrik

Reinwald <https://eur-lex.europa.eu/legal-content/EN/TXT/?uri=CELEX%3A32019L0944>